

Lincoln County Fire and Rescue Association

Standard Operating Guideline (SOG)

Adopted Date: March 16, 2004

Effective Date: March 16, 2004

Number: 101

Title: Activation of Red Cross

Purpose: The Lincoln County chapter of the Red Cross provides a service to the citizens and public safety services of Lincoln County. The two roles are the for citizen assistance and canteen services.

Activation: Only the Incident Commander (IC), ranking officer on the scene, or their designee shall establish the request for the Red Cross. This individual shall contact Communications stating the following:

1. NEED: Citizen Assistance or Canteen Service
2. An on-scene contact number for the requesting individual.

On-scene Correspondence:

The Red Cross will be paged by Communications and the on-call representative will contact the on-scene representative promptly. Be prepared to exchange the following information to hasten the assistance service.

Citizen Assistance:

- Reason for the need: Fire, utility failure, traffic accident, collapse, flood, etc.
- Type of assistance needed: shelter, clothing, counseling referral.
- Number, age and gender of those needing service.
- Estimated length of displacement (if needing shelter)

Canteen Service:

Should be activated at the discretion of the incident commander. Expect a minimum of 1-hour for arrival to the scene after contact has been established. *The IC must select a location for the Red Cross to set up to avoid free-lancing and congestion on the scene.*

- Number of actual public safety workers on scene.
- Need: Cold drinks, hot drinks, light refreshments, etc.

