



# COUNTY OF LINCOLN, NORTH CAROLINA

115 WEST MAIN STREET, 3RD FLOOR CITIZENS CENTER • LINCOLNTON, NORTH CAROLINA 28092

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## New Emergency Notification System in Lincoln County

LINCOLN COUNTY – June 26, 2014

Revised - September 9, 2014

If you want to be notified about emergencies, severe weather or other important community news in Lincoln County you can do it today. Lincoln County, in partnership with the City of Lincolnton, will have a new provider of emergency notification alerts beginning July 1, 2014. The new system is called “Citizen Alerts” and it replaces the LincAlerts / LincInfo notification system that has been offered since July 2011.

There will be no cost for citizens to participate in this program. All you need to do is sign up by going to the Lincoln County website ([www.lincolncounty.org](http://www.lincolncounty.org)) and click on the home page on the link or go directly to: <https://member.everbridge.net/index/1332612387832232>.

The Lincoln County Sheriff, Lincolnton Police Chief, Lincoln County EMS Director and the Fire and Rescue Association all support this important service and encourage our citizens to sign up to ensure they can be notified in emergency events. Citizens can receive time sensitive messages through their home phones, mobile phones, text message, or email. The system even allows for business phones with extensions, faxes and is TTY compatible. Citizens’ can choose how and when they want to receive messages by selecting the Weather Alert options, Special Needs options and several City/County informational options.

The new system enables the County or the City to provide you with critical information quickly in a variety of situations such as severe weather, unexpected road closures, missing persons, and evacuation of building or neighborhood. County Manager Tracy Jackson said “The technology advances in notifications and mapping offered by the new contractor, Everbridge, will allow us to better serve to our citizens.”

Citizens’ who have been participating in the previous LincAlert/LincInfo system will automatically be included in the new system, however, they will need to go to the website to Opt-In once again for the free Weather Alerts from NOAA in order to continue receiving them after July 1<sup>st</sup>.

In an emergency where the lives / safety of our citizens is involved, our new Citizen’s Alerts system will still have the capacity to notify all residents, who have a listed landline telephone in Lincoln County. The 911 Emergency Communication Center has a database of published landlines in Lincoln County to send out this type of emergency alerts. Citizens who

no longer maintain landline telephones or have unlisted phone numbers, will need to register at the website listed above if they want to receive these life/ safety type of notifications.

For More Information Contact:

Coral Saunders or Rick Ellis at Lincoln County Emergency Communications  
704-736-8400

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