

Lincoln County Health Department
Adult Health and Breast and Cervical Cancer Control Programs
704-735-3001 704-736-8686 (Spanish)

Thank you for choosing us to assist you with your health care needs. Our normal operating schedule is Monday-Friday from 8:00 – 11:30 am & 12:30 – 5:00 pm. For appointment information please call one of the numbers listed above.

Please bring the following to your visit:

1. **Photo identification** (such as a driver's license, identification card, passport, birth certificate, etc.)
2. Social Security Card.
3. **Proof of Household income** (such as several check stubs, unemployment benefits letter or a copy of your income tax return). Our clinic services are based on a sliding fee scale. There may be a minimum cost of \$25.00. We use the financial information to determine your percentage of the cost for the examination. Failure to bring in proof of income could result in you being charged 100%. You may ask to speak to someone in the business office if you have financial questions.
4. **Insurance card** (if applicable)
5. **A copy of your immunizations** (childhood immunizations, boosters, college vaccines, etc.)
6. **Proof of address.** This clinic serves residents of Lincoln County. We need proof that you are a resident of Lincoln County such as a bill with your name and address dated within the past 2 months or a rent receipt.
7. We ask that you **DO NOT** wear perfume, body powder, or cologne.
8. We ask that you **DO NOT** use a cell phone or text during your visit.

Failure to bring in proof of ID and proof of address will result in your appointment being rescheduled.

You may take any routine medication with a sip of water, but do not eat or drink anything if you are going to be having a complete physical examination or are scheduled for lab tests. Please call if you have questions about fasting.

Please call us at least 24 hours ahead of time if you are unable to keep your appointment. This is a high demand clinic and we would like to offer this appointment to someone else if you are unable to be here.

If you are going to be more than 15 minutes late, please call us. Your appointment may be rescheduled if you are late. We understand that there are circumstances beyond your control and we will see you if possible.

We offer Spanish interpreter services. You may ask to be scheduled with an interpreter as you make your appointment. If you are scheduled for a pap test, please do not have sex, douche, or put anything in the vagina 48-72 hours before your exam.* If you are having a menstrual period, the pap test may not be done. The clinic appointment may take up to 2 hours. * Please bring a list of all medications you are currently taking.

We hope this information is helpful. **Your appointment is: _____ at _____ a.m.**

Thank you
Adult Health and BCCCP Programs

